

If your treatment needs to be extended

2025 Blue Cross and Blue Shield Service Benefit Plan - FEP Blue Focus

Section 3. How You Get Care

How to request precertification for an admission or get prior approval for *Other services*:
If your treatment needs to be extended

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If you request an extension of an ongoing course of treatment at least 24 hours prior to the expiration of the approved time period and this is also an urgent care claim, we will make a decision within 24 hours after we receive the claim.